

Fixing Compatibility Issues on M1 Apple Devices with MacOS 11+

This guide will show you how to fix the compatibility issues with ELMO Interactive Toolbox and Apple M1 computers. Please note that this guide assumes you have already installed and tested ELMO Interactive Toolbox on your computer. For help installing, please contact our technical support team.



1. Open the System Preferences menu by pressing the Apple icon in the top left of the screen.

2. Open the Security and Privacy menu.



3. Click on Privacy and scroll down to Input Monitoring. If you see the lock icon, please click on it and sign into your account.



4. Toggle Input Monitoring off for EIT and close. You should now be able to use the Interactive Toolbox with no issues.

